



UNIOR d.d.
Kovaška cesta 10
3214 Zreče, Slovenia
T: +386 3 75 78 100
uniortools.com/eng/support

Withdrawal from the contract - return within 14 days
(Fill out this form and send it back only if you want to withdraw from the contract)

First and last name of the consumer: _____

Consumer address: _____ Country: _____

Phone number: _____ E-mail: _____

Number and date of invoice: _____

I hereby give notice that I withdraw from the contract for the ordered items:

Refunds for purchased items should be returned by bank transfer to the current account:

_____, SWIFT/BIC _____

Notes:

Consumer signature:

Date:

INFORMATION FORM CONCERNING THE EXERCISE OF THE CONSUMER'S RIGHT OF WITHDRAWAL FROM THE CONTRACT

Right of withdrawal from the contract

The Consumer has the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period expires within 14 days from the day when the consumer acquires physical possession of the last good or is acquired on behalf of the consumer by a third party other than the carrier and designated for this purpose by the consumer.

In order to exercise the right of withdrawal, the consumer must inform the company with an unambiguous statement to the address

UNIOR d.d.
Kovaška cesta 10
3214 Zreče
Slovenia

e-mail: shop@unior.com

of their decision to withdraw from this contract (a letter sent by post, fax or e-mail).

For this purpose, the consumer may optionally use the attached model withdrawal form.

To meet the withdrawal deadline, it is sufficient that the communication concerning the exercise of the right of withdrawal is sent before the withdrawal period has expired.

Effects of withdrawal

If the consumer withdraws from this contract, the company shall reimburse all payments, including the costs of delivery (with the exception of the supplementary costs resulting from the choice of a type of delivery other than the least expensive type of standard delivery offered by the company), without undue delay and in any event not later than 14 days from the day on which the company is informed about the withdrawal from this contract.

Such reimbursement shall be made by the company using the same means of payment as was used in the execution of the original transaction, unless expressly agreed otherwise; in no case, however, does the consumer bear any costs as a result of this reimbursement.

The company may withhold payment until it has received the goods back or until the consumer has supplied evidence of having sent back the goods, whichever is the earliest.

The direct cost of returning the goods is borne by the consumer.