

INFORMATION ON PERSONAL DATA PROCESSING

Who is the controller of your personal data?

It is us, the company UNIOR d.d., Kovaška cesta 10, 3214 Zreče, 5042437000.

What personal data do we process?

- first and last name;
- the address of your permanent or temporary residence;
- billing address;
- address for delivery of items;
- information on ordered items and method of payment;
- username and password;
- e-mail;
- phone number;
- information on complaints;
- cookie IDs (only those that are strictly necessary for the operation of the website and do not require your consent) and
- your credit card information.

What purposes are we processing this data for?

So that you can register on our store website with your username and password and order, pay and receive our products in our online store.

From time to time, we will also use your personal name, address of permanent or temporary residence, telephone number and e-mail address to send you offers of our certain products.

We will also process some of your personal data because we are required to do so by law, in particular accounting and tax legislation.

On what basis will we process your personal data?

The basis for the processing of your personal data is the contract for the purchase of goods through our online store, which also includes the management of your user account, which you create on our website due to the purchase.

The basis for sending tenders are the provisions of the current Personal Data Protection Act and the current Electronic Communications Act, which determine the conditions under which controllers may process certain personal data for the purposes of direct marketing without the consent of the individual. The implementation of direct marketing is at the same time a legitimate interest of the controller.

Tax and accounting legislation requires us to store (and therefore process) certain personal data that are recorded in issued invoices for a certain longer period of time.

Where will we get this information?

We will obtain all information directly from you.

Will your information be transferred to third countries or international organisations?

As a rule, not, or only in cases where the delivery of the ordered items will take place in a non-EU country, in which case only your personal data necessary for the delivery of goods (first name, last name and delivery address) will be forwarded to the contractual delivery service.

What rights do you have with regard to the personal data listed above?

The right to inspect and provide data to you, the right to correct, the right to restrict processing, the right to transfer data to another controller and the right to delete data. You also have the right to object to processing of personal data concerning the use of your personal data for direct marketing purposes. You also have the right to file a complaint to the Information Commissioner of the Republic of Slovenia.

Where can you exercise your rights?

Via e-mail address shop@unior.com or via regular post to UNIOR d.d., Kovaška cesta 10, 3214 Zreče, or in person at the controller's headquarters in the General Affairs Division.

You can file a complaint to the e-mail address dpo@ip-rs.si or by regular post to the address Information Commissioner, Zaloška 59, 1000 Ljubljana.

How long will we be storing your personal data?

We will store them until all contractual obligations regarding the online store have been fulfilled. If you create a user account on our website, we will store your personal data until the deletion of your user account, and in any case no later than 5 years from your last order. However, if there would be a court dispute between us and you due to non-compliance or breaches of certain obligations under the purchase contract through our online store (e.g. non-payment, enforcement of material defects,...), we will keep your personal data no later than until the final conclusion of the court proceedings. For the purposes of direct marketing (sending offers to you), we will retain personal data until you prohibit us from using your personal data for this purpose.

Is your personal data used by anyone else?

Yes, your personal data is also used by our designated contractual processors, i.e. partners who manage payment systems to provide credit card payments, transport companies that supply the ordered items to you and our other processors who support our business processes, i.e. developers, providers and maintainers of information solutions.